EGR DECOR

StyleLite®

Limited Warranty Terms & Conditions

Superior Gloss & Matte Indoor Panels
Australia & New Zealand

October 2026

Definitions

EGR - Oakmoore Pty Ltd trading as EGR.
Residential - Any application installed in a residential dwelling.
Commercial - Any application installed in non-residential premises including, but not limited to an office, restaurant, bar, private business or retail outlet.
Product means the product supplied by EGR that are covered by this Warranty, being only those Products named in the table below.
StyleLite Panels - StyleLite sheet laminated to substrate at EGR's manufacturing plant only.
Warranty Term - means, for each Product, the term of the warranty specified in the table below.

PRODUCT	PRODUCT USE	WARRANTY TERM
StyleLite Panels /Sheet	Residential Usage	7 years
	Caravan/RV usage	3 years
	Commercial usage	3 years

StyleLite Panels are designed as appearance products and are intended for use as drawer faces, cabinet doors, ends and general joinery cladding.
The Products are not intended for use as structural or built - in elements. If the Products are used in structural or built-in applications, EGR's warranty liability is limited to replacement material only.

1. Application of Warranty

This Warranty applies only to:

a. Products sold by EGR or any of its approved suppliers and that have been paid for in full; and
b. Are purchased on or after 1st August 2021. Proof of purchase is required from the approved supplier for a valid warranty claim.

2. EGR Warranty

EGR warrants that the Products supplied to you will, under normal use be free from defects arising from manufacture of the product. This warranty is given for the Warranty Term identified in the table shown. For warranty claims relating specifically to colour, a 7 year warranty term applies. The warranty applies to the original purchaser only and is not transferable.

3. What EGR will do

In the event that a claim is made under the terms of this Warranty and it is established to EGR's satisfaction that there is a manufacturing defect in the Product in breach of the warranty, then EGR or its authorised agent may, at EGR's option:

a. either repair the Product at EGR's premises or on site (as elected by EGR); or
b. provide a replacement Product (in a manner EGR considers reasonable); or
c. Provide a refund.

Where EGR provides a refund for the Product in accordance with clause 3(c), EGR will provide a refund equal to:

a. 100% of Face Panel original purchase price for the first two years after purchase, and then a reduced value of the original purchase price of 10% per year thereafter, where the claim is made during the Warranty Term

4. What the warranty does not cover

This warranty does not cover any other product used or installed in connection with the Product.
This warranty does not extend to fair wear and tear, delamination or any damage, defects or failures within the Product including (but not limited to) damage, defects or failures which (in EGR's opinion) directly or indirectly arise from or are due to:

a. **Water damage**, including damage from steam, excessive moisture;

b. **Heat damage,** including from placement of hot pans, pots or similar hot objects directly on the surface of the Product, including damage consisting of cracks in or scorching of the Product;

c. **Heavy weight or impact** - Placing heavy objects on the Product; applying substantial weight to the Product, including by standing, sitting or lying on the Product; or applying excessive impact to or mishandling the Product, including the impact caused by objects scraped along, thrown or dropped on the Product's surface;

d. **Acidic food products** – Exposing the Product to acidic food products such as salt, vinegar, tea and citric fruit juice;

e. **Chemical damage** - Exposing the product to acidic or corrosive materials, cosmetics and chemicals such as dyes, solvents, bleach, inks, acetone, denture cleaner and photo developing fluid;

f. **Using inappropriate household cleaning products** – the use of abrasive cream or powder cleansers, furniture polish/wax/powder; oven cleaner, drain cleaners, sugar soap or strongly alkaline or acidic cleaners or other non-recommended cleaning product; or

g. **Failure to clean and maintain as recommended** – Failure to follow cleaning instructions set out in our Installation and Specification Guide found at www.stylelite.net; or

h. **Lamination not done by EGR** - Where Stylelite Sheet is damaged and/or delaminates from substrate where the lamination was performed by a third party not EGR, or

i. **Structural or support changes** – Changes affecting the building or application where the Product has been installed, which have caused damage to causing twisting, warping, bowing, cupping or shrinkage of the Product, including movements caused by hydrostatic pressure resulting in the expansion or contraction of the cabinetry or other structure on which the product is installed; or off-road usage i.e. caravans or recreational vans.

j. **Incorrect installation** - All EGR products must be installed meeting the Australian/New Zealand Domestic kitchen standards (AS/NZS 4386:2 1996); failure to install correctly, including; not following the recommended fabrication and installation instructions and use of the Product with inappropriate cabinetry or other structures; and extending to delamination, swelling and surface bubbling where you or your supplier have applied your own adhesive;

k. **Unauthorised modifications** – Any modifications or work to the Product by any person other than EGR approved suppliers;

l. **Inappropriate use** – Use of the product outdoors.

m. **Colour Variation** – general fading or minor discolouration due to direct or indirect UV light exposure.

n. **Natural aging** - Any variations with the colour or gloss within the Product including any replacement Product, or any aging or fading of colour, shine or gloss level over time.

o. **Horizontal surface applications** – The product is designed for use in vertical surface applications only.
p. **Incorrect storage of sheet of board** – materials must be stored flat on a suitably flat surface away from heat, moisture and UV light;
q. **Thermoforming / Bending** – Heat assisted forming / bending of the sheet must be performed in accordance with the StyleLite Install and Specifications Guide and is the sole responsibility of the fabricator to warrant the forming / bending.
r. **Other specified causes** – Any other causes specified in the Product information provided at the time of installation of the Product as being excluded from this warranty.
s. **Colour and gloss variations** – Due to the batch manufacturing process for any one Product there may be unavoidable minor colour and gloss variations within the Product, including any replacement product.
t. **Imperfections** - Any visual imperfections or blemishes in the surface and edges of the Product in excess of accepted industry standards, including pimples, dimples, dents, creases, cracks, cuts, marks, chips, scratches and surface irregularities which are not brought to your suppliers attention at the time you inspected the Product or at any other time before the product is cut or modified in any way.

5. Exclusion of Liability for Consequential Loss

To the extent permitted by law, EGR will not be liable for consequential loss or damage whatsoever and however arising out of or in connection with the supply, performance or removal of the Product, including (but not limited to) any indirect or consequential loss (including, without limitation, loss of profit, loss of revenue, loss of contract, loss of goodwill or increased cost of workings) even if due to the negligence of EGR or any of its approved suppliers, employees or agents.

6. Commencement of Warranty

This warranty becomes valid only when EGR has been paid in full for all Products used. Warranty is valid from the date of purchase in full, Warranty Term does not recommence if a warranty claim is made. In this case the original warranty commencement date remains and the Warranty Term is determined from this date.

7. Limitations

To the extent permissible by law, EGR's liability is limited to replacement of product, repairing the product or acquiring an equivalent product as determined by EGR or providing a refund in accordance with clause 3 of this document.

8. Statutory Warranties

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
This Warranty is given in addition to the rights and remedies available under the Australian Consumer Law.

9. To make a Claim

For any enquiries or to make a claim under this Warranty, please contact our Customer Service team at:
EGR Warranty Department, 40 Machinery St,
Darra, Queensland 4076, Australia
Email: info@stylelite.net
Phone: 1800 347 347

Warranty claims must include the following details:

- Your name, address and phone number
- The installers business name, proof of purchase of product including sales order numbers and dates of purchase
- The address where EGR products have been installed
- Colour and style of products installed
- Invoice from installer to homeowner
- Description of how the product is defective. Please also provide photographs of any defects and photos of the immediate and overall environment.
- All claims must be fully detailed and EGR or its agents have the right to view the items subject to the warranty claim prior to any claim being processed and a sample of the affected material may be required.

Upon receipt of your warranty claim, Customer Service will contact you to discuss the next steps in processing your claim.

To make a valid warranty claim, you must give us notice of the defect as soon as practicable after you become aware of it, but in any case by no later than the expiration of the Warranty Period.

Please note: Lodgement of a claim does not constitute acceptance of liability by EGR. EGR will treat each claim on a case by case basis.

StyleLite®

Limited Warranty Terms & Conditions

Superior Gloss & Matte Indoor Panels
Australia & New Zealand

October 2026

1. EGR expressly disclaims any representations or warranties of any kind, whether express or implied, as to the accuracy, currency, completeness and/or the merchantability or fitness for a particular purpose of any information contained in or provided via this documentation and/or any service or product described or promoted in this document. 2. It is the customer's responsibility to thoroughly examine the product using a qualified person, to determine whether it is suitable for the application it was purchased for. 3. The receiver of our products is fully responsible to check and to take into account possible third party's patent rights, as well as the existing laws in the country of installation prior to installing our product. 4. No liability may be derived from these images or statements nor from our free technical advice. 5. EGR reserves the right to change, add or remove colours or product without notice. 6. EGR Decor and EGR are registered trademarks. 7. Images and colours should be used as a guide only. 8. Seven Year Limited Covered Outdoor Warranty: The EGR Decor warranties cover faulty materials for the periods specified on the relevant product warranty documents. The EGR Decor warranties commence from the date of sale by EGR, they are not transferable and are subject to the terms, conditions and exclusions contained within those warranties.

© Copyright 2026 / Patent Pending Oakmoore Pty Ltd trading as EGR